

**AGC Convention 2018  
Emergency Information  
Hyatt Regency New Orleans**

**Outside Emergency #** 911  
**Security House Phone #** 55  
**Hotel Security and Lost and Found #** (504) 613 3970

**Reporting Security or Safety Incidents**

If a health, safety, or security situation arises which should be brought to our attention, we ask that you observe the following reporting protocol:

- If the situation is an **emergency** --- call 911 and then call hotel security at 55. Please report the incident to the lead planner.
- If the matter is **NOT an emergency**, dial 0 from any hotel phone, ask to speak to the Security Manager on Duty, and report the matter accordingly.
- Report all incidents to the lead planner.
- Contact hotel security in the case of lost and/or stolen items at (504) 613-3970.

**Emergency Meeting Area**

Down the stairwells if in a hotel room or down the escalators out the front/side doors if in another location in the hotel. There will be security directing guests as well.

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**Emergency Contact Information**

***Law Enforcement***

**New Orleans Police**  
Non-Emergency Tele #: (504) 821-2222  
801 Royal St.  
Distance to Hotel: 2 miles

***Fire Department***

**New Orleans Fire Department**  
Non-Emergency Telephone #: (504)  
658-4700  
1300 Perdido St.  
Distance to Hotel: 1 mile

***Hospital***

**Tulane Medical**  
(504) 988-5711  
1414 Canal St.  
Distance to Hotel: 1 mile

***Ambulance Service***

**New Orleans EMS**  
(504) 658-4770  
1300 Perdido St.  
Distance to Hotel: 1 mile

***Hotel Security Manager***

Byron Goodwin  
(504) 613-3973